



Sales Associate

Department: Sales

5810 196th St SW

Lynnwood, WA 98036

(425) 248-4842 x 3100

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About the Position

A Bikes Sales Associate is a member of our Sales team and works together with them to maximize sales and provide world class customer service. To succeed in this role, the Sales Associate must be independently motivated and able to function efficiently with limited supervision; exhibit a friendly attitude towards customers and co-workers; have excellent communication skills that support conversing with a wide array of customers; an ongoing desire to expand product knowledge and show a willingness to take on special projects as prescribed by management.

Essential Duties and Responsibilities

As a Sales Associate, you will welcome customers and ensure they have a positive shopping experience. You'll provide excellent customer service by offering information on bikes and accessories, as well as helping customers find what they need. You'll also be responsible for maintaining knowledge of current sales and policies, handling sales transactions, and ensuring the cleanliness and organization of the sales area. A positive attitude and cooperating with team members are integral parts of the role.

Position Requirements

Having an active passion for cycling. Having a base knowledge of major cycling brands is preferred. We sell and service brands including Specialized, Trek, Cannondale, Santa Cruz, and Giant. We do offer in store training to further your knowledge.

The job involves physical demands, including lifting up to 50 pounds to waist height and 35 pounds overhead, standing for long periods, walking, keying data, using hands and arms for various tasks, operating foot pedals, and climbing ladders. The work environment is public-facing, and employees may be required to assist customers outside with their bikes.

Benefits

Employee discount

Health insurance

Paid time off

Vision insurance

Pay

\$18-\$21

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